



International Students Orientation 2025

Savonlinnan Vuokratalot Oy
Housing Services





Savonlinnan Vuokratalot Oy

- Our office is located right next to XAMK Savonlinna campus

Puistokatu 13, 57100 Savonlinna

- Housing services opening hours:

Monday from 12:00 to 15:00

Tuesday to Thursday from 10:00 to 11:00 and 12:00 to 15:00

Friday from 10:00 to 11:00 and 12:00 to 14:00

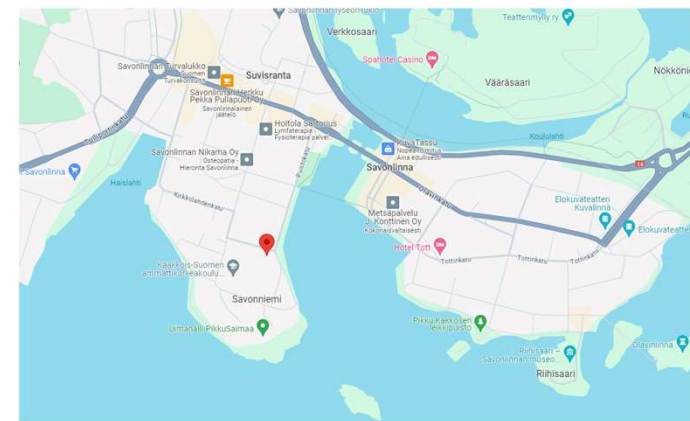
- Email: asuntopalvelu@savut.fi
- Tel. +35815550110
- www.savonlinnanasuntopalvelu.fi/en/



Savonlinnan Asuntopalvelu



Asuntopalvelu





SAVUT Savonlinnan Vuokratalot Oy

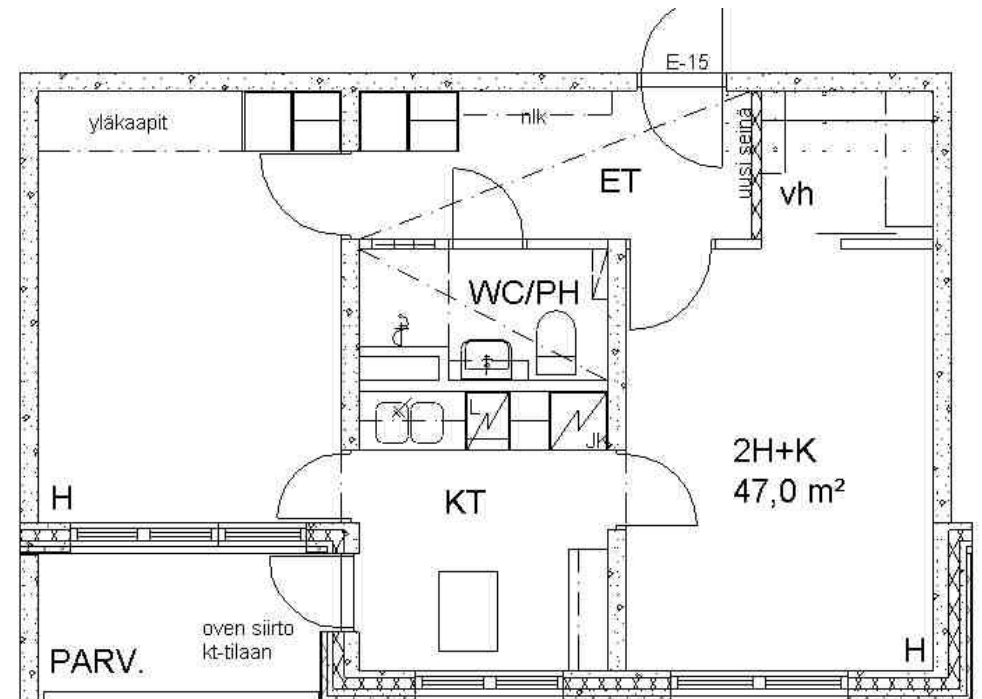
- Savonlinnan Vuokratalot Oy is a limited liability company owned by the City of Savonlinna.
- Savonlinnan Vuokratalot Oy is a rental housing provider that offers apartments across Savonlinna.



STUDENT HOUSING

We have different types of accommodation. The most of our student apartments are cell units. There are two room apartments (own locked room) with joined kitchen and bathroom.

- Only one person can live in a cell room, they are not rented to more than one person.

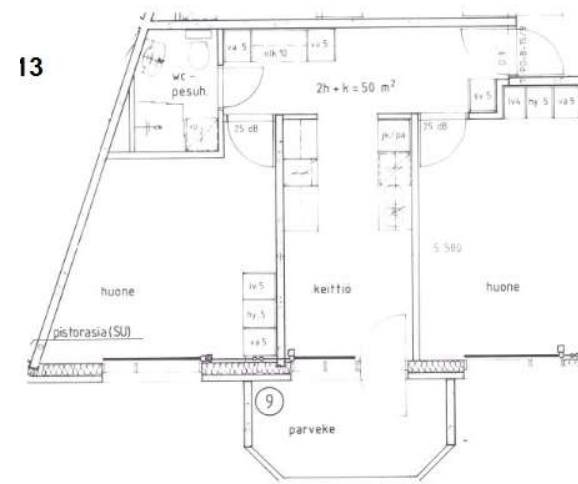
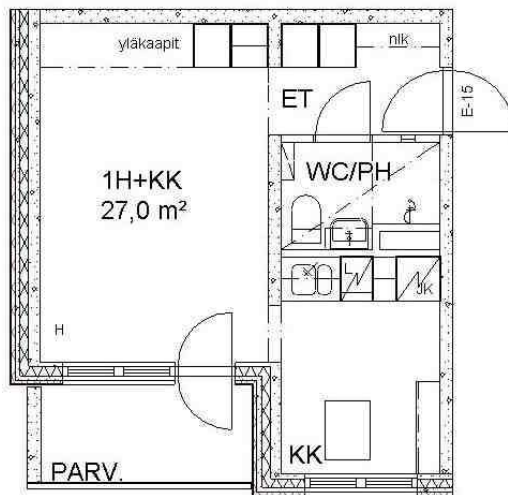




STUDENT HOUSING

We also have some studio apartments and family apartments.

- The size of the apartment should always be technically (especially in terms of ventilation) suitable for the number of people living in the apartment. E.g. a studio apartment can't be rented for family of two or more persons.





STUDENT HOUSING

- All the student houses are located within few kilometers away from the city center.
- Rents at student apartments (cell room/studio) are around 350 – 550 €/month depending on the location, size of the apartment and apartment type.
- Rent includes accomodation, heating, water, electricity, use of the laundry room and the Internet (not Wifi).
- We have furnished apartments only at few houses. These houses operate as a summer hotel during summer time, so it's possible to live there only from August to May.



RENTAL APARTMENTS

- We also have normal rental apartments around Savonlinna city.
- Different sizes from studio apartments up to four room apartments.
- We mostly offer rental apartments for families of 2 people/or more than 2, from the side of normal rental apartments (not student apartments), because we have a limited number of student apartments for families.
- These are great options for students, who come to Finland with a family.
- Deposit payment 170 € for 1-2 room apartments and 260 € for bigger apartments.
- Not furnished.
- All our apartments have a fridge, an oven and a stove.
- Rent includes accommodation, heating, use of the laundry room and the Internet (not Wifi). Water payment is estimated advance payment and will even out twice a year. An own electricity contract is needed.



HOW TO APPLY FOR AN APARTMENT?

- We rent apartments based on applications, so submitting a housing application is mandatory.

-Fill in a student housing application at our website

<https://savonlinnanasuntopalvelu.fi/en/>

-If you are moving together with your family, you must submit a housing application, where we can find the personal information of all co-movers.

We need a copy of your Admission letter or Certificate of your admission to Xamk. Add this to your application.

If you are a citizen of an EU country (or Liechtenstein, Switzerland, Iceland, Norway), you have to apply for the registration of your right of residence.

If you are a citizen of any other country, you need a residence permit. Send a copy of your residence permit to us, when you get it.



HOW TO APPLY FOR AN APARTMENT?

- The application must include the applicant's own personal email address.
- Please make also sure that you have informed us of the exact date/time of your need for an apartment.
- If you would like to provide additional information about your housing application or add any wishes, we advice you to send the information by email. Don't submit a new application unless we ask you to do so.
- Submitting a new housing application will overload our customer service and thus slow down the customer process. A housing application is always valid for 3 months at a time and a new housing application always cancels the previous application.



HOW TO APPLY FOR AN APARTMENT?

- We advise you to use our chat bot, who can help you fill the application and to find information of renting an apartment from Savut.

SAVUT

Application?

The electronic housing application is the fastest and safest way to get your application processed quickly. Fill in your application carefully. Applications will be used to make tenant selections.

Powered By Leadoo

- Guidance on applying for student accommodation
- I am applying for a flat with another person
- I'm moving for work
- My nationality is other than Finnish
- Instructions for applicants who are minors
- Guidance for exchange and international students

SAVUT

Welcome to the website of Savonlinnan Asuntopalvelu!

How can I help you? Ask your question to our AI assistant or click on one of the ready-made options!

Powered By Leadoo

- Housing application
- I want to ask a question from the assistant



HOW DOES THE RENTING PROCESS CONTINUE?

- The system doesn't send any confirmation message, that the application has been delivered.
- If you don't manage to send the application from our website, please contact us, so that we can send you a paper application by email.
- Your application will be accepted, when you have delivered the admission letter and/or residence permit. If we need any additional information, we will ask about it.
- We will handle your applications as a whole. We have to take many things into consideration, when we make tenant selections and choose suitable apartments.



INFORMATION ABOUT THE APARTMENT OFFER

- The Housing team makes all tenant selections.
- An officer cannot make a tenant selection alone.
- We make offers based on tenant selections. We send offers by email.
- You must accept or reject the housing offer made to you.
- Due to the number of applicants, we can only offer one apartment option per applicant.
- Please note that most likely we won't be able to offer you another housing option if you reject the offer made to you.
- After accepting the offer, you must provide a precise and binding start date for the rental agreement and pay the *possible* deposit money.
- You must start the rental agreement on the day you have announced, even if your arrival in Savonlinna is delayed. Otherwise the reservation will be cancelled.



INFORMATION ABOUT THE RENTAL AGREEMENT

- After accepting the offer, we will send the terms and conditions of the rental agreement and other important info material by email for your review in advance.
- The rental agreement must be signed on site at our office during our opening ours (arrive at least an hour before closing time).
- We don't send the rental agreement for signing electronically or by email.
- We only hand over the keys to the apartment from our office during our opening hours, once the rental agreement has been signed.
- If there are two parties to the contract (applicant and spouse), both parties must sign the rental agreement before we can hand over the keys to the apartment.



CUSTOMER SERVICE OF THE HOUSING SERVICES

- We advise you to ask any questions via email and to use the chat bot on our website. However, please note that we are unable to answer questions regarding the progress of the apartment application and will process apartment applications based on the urgency of the need for the apartment. The Housing Service is an agency that receives a lot of housing applications and our customer service is often very busy.
- Questions related to the housing search should only be sent to our customer service email address asuntopalvelut@savut.fi. Our other staff will not answer questions related to the customer process or the housing search.



CUSTOMER SERVICE OF THE HOUSING SERVICES

- We only serve during our opening hours. Unfortunately, due to our customer volume, we do not have the opportunity to provide immediate service. We will respond to emails as soon as possible (within about two business days).
- Our website has a chat bot that is available 24/7. Primarily try to ask your question from him. You can even try asking in your own native language.
- Customers visiting our office are served according to a queue number system. Please take your queue number from the queue number machine when you arrive in the waiting lobby. Please wait your turn in the lobby area.



ARRIVAL / ACCOMMODATION IN SAVONLINNA

- Please plan your arrival in Savonlinna carefully in advance.
- If you arrive in Savonlinna outside our office opening hours, for example on a weekend, you will need to arrange temporary accommodation yourself before you receive the keys to the apartment we have offered.
- When you arrive at the housing service to sign the rental agreement and to go through the matters related to agreement, make sure you arrive well in advance of the closing time (about one hour before).
- Unfortunately, the housing service customer service is unable to provide instructions on purchasing furniture, arranging transportation, making a possible electricity contract, etc.
- In Savonlinna it's also possible to rent apartments through private landlords, for example, if a suitable apartment cannot be found through us.



WELCOME TO SAVONLINNA

