



International Students Orientation 2026

Savonlinnan Vuokratalot Oy
Housing Service



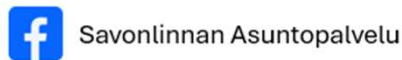


Savonlinnan Vuokratalot Oy

- Our office is located at Puistokatu 13, 57100 Savonlinna
- Housing service opening hours:

Monday	from 12:00 to 15:00
Tuesday to Wednesday	from 10:00 to 11:00 and 12:00 to 15:00
Thursday	from 12:00 to 15:00
Friday	from 10:00 to 11:00 and 12:00 to 14:00

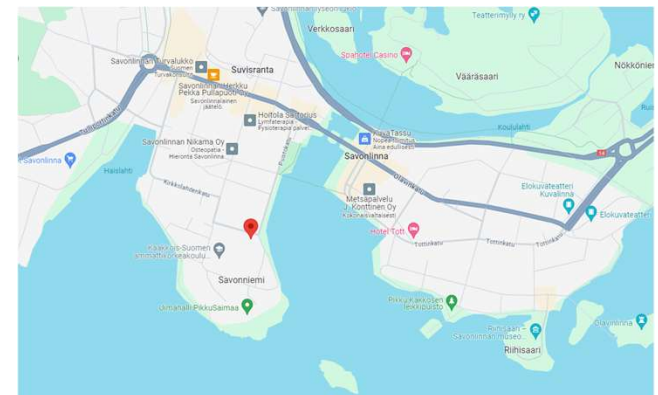
- Email: asuntopalvelu@savut.fi
- Tel. +35815550110
- www.savonlinnanasuntopalvelu.fi/en/



Savonlinnan Asuntopalvelu



Asuntopalvelu





SAVUT Savonlinnan Vuokratalot Oy

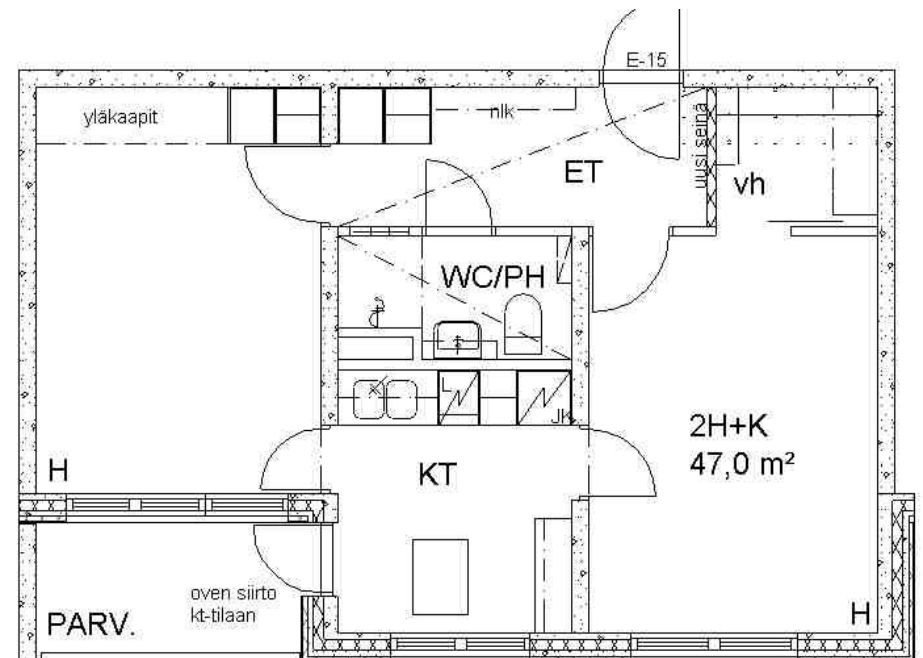
- Savonlinnan Vuokratalot Oy is a limited liability company owned by the City of Savonlinna.
- Savonlinnan Vuokratalot Oy is a rental housing provider that offers apartments across Savonlinna.



STUDENT HOUSING

We have different types of accommodation. The most of our student apartments are shared apartments. There are two rooms, both with an own lock and joined kitchen and bathroom.

- **Only one person can live in a cell room. The cell rooms are not rented to more than one person/room.**

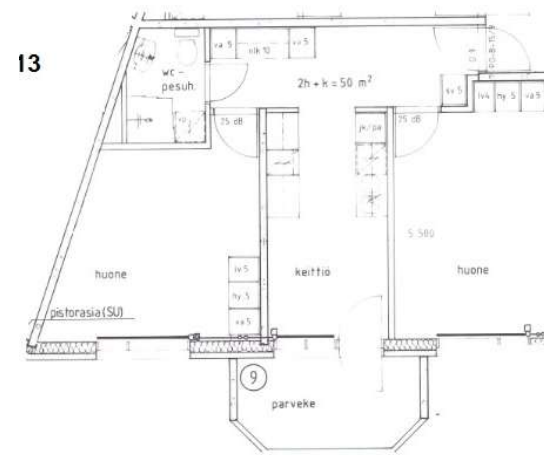
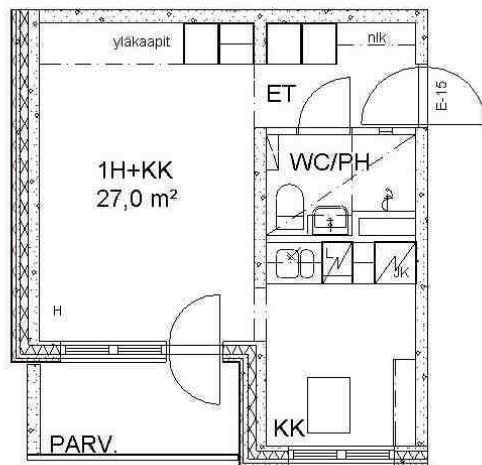




STUDENT HOUSING

We also have some studio apartments and two room apartments.

- The size of the apartment must be technically (especially in terms of ventilation) suitable for the number of people living in the apartment.





STUDENT HOUSING

- All the student houses are located within few kilometers away from the city center.
- The rent for a shared apartment or studio apartment is around 350 – 550 €/month depending on the location, size and type of the apartment.
- The rent includes accommodation, heating, water, electricity, use of the laundry room and Internet connection.
- We have furnished apartments only in a few houses. These houses operate as summer hotels during the summer, so it's possible to stay in them only from August to May.



RENTAL APARTMENTS

- We have normal rental apartments around the city of Savonlinna.
- Different sizes from studio apartments up to four room apartments.
- We mainly offer normal rental apartments for families of 2 or more people, as we have a limited amount of student apartments.
- These are great options for students, who come to Finland with a family.
- No deposit.
- Not furnished.
- All our apartments have a fridge, an oven and a stove.
- The rent includes accommodation, heating, use of the laundry room and Internet connection. Water payment is an estimated advance payment and will even out twice a year. An own electricity contract is needed.



HOW TO APPLY FOR AN APARTMENT?

- We rent apartments based on applications, so submitting a housing application is mandatory.
- Fill in a student housing application on our website <https://savonlinnanasuntopalvelu.fi/en/>
- The application must include the personal information of all family members moving with you.

We need a copy of your Admission letter or Certificate of your admission to XAMK. Add this to your application.

We also need to have a copy of your residence permit. Send us a copy/picture of your residence permit card as soon as you get one.



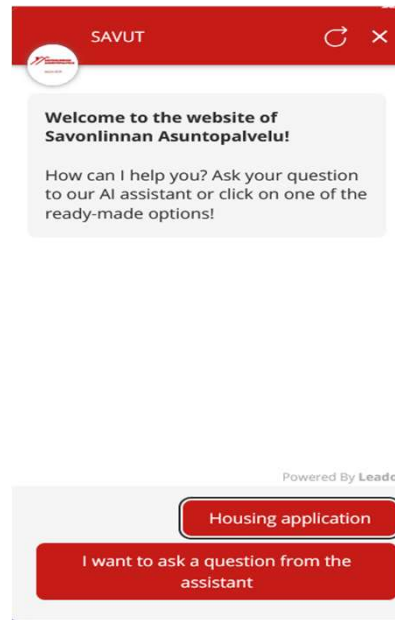
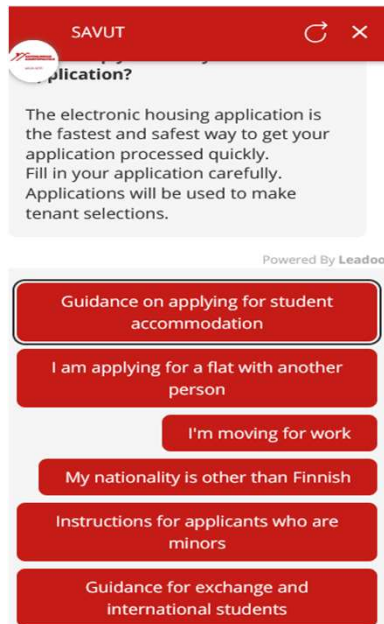
HOW TO APPLY FOR AN APARTMENT?

- The application must include the applicant's own personal email address.
- Please make sure that you have informed us the exact date/time of your need for an apartment.
- If you would like to provide additional information or make any requests regarding the application, please send the information by email. Don't submit a new application unless we specifically request it.
- Submitting a new housing application will overload our customer service and thus slow down the customer process. The housing application is valid for 3 months at a time. The validity of the application can be extended upon request.



HOW TO APPLY FOR AN APARTMENT?

- We advise you to use our chat bot, who can help you fill the application and to find information of renting an apartment from Savut.





HOW DOES THE RENTING PROCESS CONTINUE?

- When you have submitted the application, you will get a confirmation message and instructions for logging in to Kodia where you can update your application.
- If you don't manage to send the application from our website, please contact us, so that we can send you a paper application form by email.
- Your application will be accepted, when you have delivered the admission letter and/or residence permit. If we need any additional information, we will ask about it.
- We process applications as a whole. We have to take many things into consideration, when we make tenant selections and choose suitable apartments.



INFORMATION ABOUT THE APARTMENT OFFER

- The Housing team makes all tenant selections.
- An individual housing secretary can't make the tenant selection alone.
- We make housing offers based on tenant selections. We send offers by email.
- You must accept or reject the offer made to you.
- Due to the number of applicants, we can only offer one apartment option per applicant.
- Please note that most likely we won't be able to offer you another housing option if you reject the offer made to you.
- After accepting the offer, you must provide a precise and binding start date for the rental agreement and pay the *possible* deposit money.
- You must start the rental agreement on the day you have announced, even if your arrival in Savonlinna is delayed.



INFORMATION ABOUT THE RENTAL AGREEMENT

- After accepting the offer, we will send the terms and conditions of the rental agreement and other important info material by email for your review in advance.
- The rental agreement must be signed on site at our office during our opening hours (arrive at least an hour before closing time).
- We don't send the rental agreement for signing electronically or by email.
- We only hand over the keys to the apartment from our office during our opening hours, once the rental agreement has been signed.
- If there are two parties to the contract (an applicant and a spouse), both parties must sign the rental agreement before we can hand over the keys to the apartment.



CUSTOMER SERVICE OF THE HOUSING SERVICES

- We advise you to ask any questions via email and to use the chat bot on our website. However, please note that we are unable to answer questions regarding the progress of the housing application. We process applications based on the urgency of the need for an apartment. Housing Service is an agency that receives a lot of housing applications and contacts and customer service is often very busy.
- Questions related to the housing search should only be sent to our customer service email address asuntopalvelu@savut.fi. Our other staff will not answer questions related to the customer process or the housing search.



CUSTOMER SERVICE OF THE HOUSING SERVICES

- We only serve during our opening hours. Unfortunately, due to our customer volume, we do not have the opportunity to provide immediate service. We will respond to emails as soon as possible (within about two business days).
- Our website has a chat bot that is available 24/7. Primarily try to ask your question from him. You can even try asking in your own native language.
- Customers visiting our office are served according to a queue number system. Please take your queue number from the queue number machine when you arrive in the waiting lobby. Please wait your turn in the lobby area.



ARRIVAL / ACCOMMODATION IN SAVONLINNA

- Please plan your arrival in Savonlinna carefully in advance.
- If you arrive in Savonlinna outside our office opening hours, for example on a weekend, you will need to arrange temporary accommodation yourself before you receive the keys to the apartment we have offered.
- When you arrive at the housing service to sign and go through the rental agreement, make sure you come well in advance of closing time (about one hour before).
- Unfortunately, our customer service is unable to provide instructions for purchasing furniture, arranging transportation, making a possible electricity contract, etc.
- In Savonlinna it's also possible to rent apartments through private landlords, for example, if a suitable apartment cannot be found through us.



WELCOME TO SAVONLINNA

